



July 27, 2009

Deborah R. Chernoff  
New England Healthcare Employees Union  
District 1199  
77 Huyshope Avenue  
Hartford, CT 06106

**By Regular Mail & Facsimile (860) 251-6049**

Re: July 21, 2009 Correspondence

Dear Ms. Chernoff:

Received your correspondence of July 21, 2009 to Brian Dickstein and me and this letter will serve as our response.

First, we categorically reject your assertion that the information on the company's website is inaccurate or misleading. The information that was published on the website was either original documentation exchanged between the parties or was the company's commentary on the state of negotiations as of May 11<sup>th</sup>. You offer no legal authority to suggest that the company has an obligation to continually update information published on its website and we are not aware of any such requirement. The fact is that our principal focus is operating a nursing home company, which demands an extreme amount of our time; we are not webmasters.

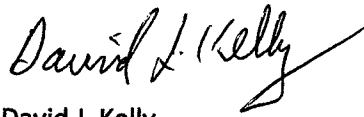
Furthermore, as far as the union's economic proposals are concerned, the proposals published on our website are the most up-to-date written economic proposals presented by the union. While the union's spokesperson during negotiations has made oral statements about the union's demand that the company accept the so-called "Kindred pattern," there has been no concrete written proposal presented which details the precise contours of the Kindred pattern.

As for the apparent angst over the recent news report in the Connecticut Post, it appears to us to be a case of sour grapes on the union's part. As you no doubt are aware given your years of experience as the union's spokesperson, reporters on occasion make errors in their reporting. Indeed, the company was recently the subject of a news report that contained factual inaccuracies, about which we contacted the press in an effort to have corrected. Nevertheless, given the vital nature of a free press in our society, we recognize and accept that errors in news reporting are a fact of life in our democratic

society. In the final analysis, however, any concerns that the union has over the Connecticut Post story are concerns that are properly directed to the Connecticut Post, as Spectrum Healthcare has absolutely no control or influence over the content or character of news reports in the Connecticut Post.

Finally, as to the four specific demands that you make at the conclusion of your July 21<sup>st</sup> correspondence, be advised that the company emphatically rejects each and every demand. We will neither alter nor remove any information from our website. In an effort to attempt to address some of your concerns, however, we have added updated information to the website, including your July 21<sup>st</sup> letter and this response.

Sincerely,

A handwritten signature in black ink that reads "David J. Kelly". The signature is written in a cursive style with a long, sweeping underline that extends to the right.

David J. Kelly  
Corporate Director of Human Resources

Cc: Howard Dickstein, CEO  
Brian Dickstein, COO  
Sean Murphy, CFO  
Carmen Boudier, President, District 1199  
Almena Thompson, Vice President, District 1199  
Rob Varnon, Connecticut Post (*via e-mail*)